

Firmus Agnitio

Assurance Statement Altena Group

Altena Cleaning B.V., Altena Industrial Services B.V., and Altena Services B.V. (further referred to as Altena Group) have commissioned FIRA Sustainability B.V. to provide external assurance on the reliability of its Corporate Social Responsibility information as presented in the FIRA Platform. This statement is issued to Altena Group based on our assessment of the content, including underlying systems and available evidence, as disclosed in the Company Basic CSR Report and CSR Scorecard. This statement is intended for clients and other stakeholders who have a professional interest in Altena Group sustainability performance and opportunities.

The value of FIRA participation is found in transparency on actual CSR performance information as disclosed in the FIRA Platform. Please visit www.fira.nl to request access.

Scope

The scope for this assignment is: Cleaning and maintenance services of installations by Altena Cleaning B.V. (chamber of commerce 18123671), Altena Industrial Services B.V. (chamber of commerce 17221955), and Altena Services B.V. (chamber of commerce 18041604) in the Netherlands. Holding firm, Exploitatiemaatschappij Altena B.V., and subsidiary Altena Rental B.V. are not in scope.

CSR Report: Basic

Altena Group expresses commitment to the principles of corporate social responsibility, and discloses its ambition on CSR issues as prioritized by FIRA, including management approach, policies, measures and plans.

Methodology & Work Undertaken

FIRA facilitates organizations processing the sustainability information in the FIRA Platform. FIRA ensures that the assessment team possesses the required competencies and adheres to the principles of auditing regarding ethical conduct, professional integrity, and independence. FIRA verifies all claims and information in accordance with the standard particular to the Basic CSR Report (see FIRA Platform Protocol for details). Claims and related information in the FIRA Platform were reviewed based on the evidence made available by Altena Group to FIRA to determine the plausibility of information.

Conclusion

Altena Group reports about initiatives and performance related to sustainability. Based on the work undertaken, we conclude that the claims and information portrayed through its Basic CSR Report in the FIRA Platform are reliable.

Summary FIRA Comments

We compliment Altena Group on initiatives undertaken. Please find a summary of our comments as published in in the FIRA Platform below:

- **Balance & Completeness:** Management approach is in place for almost all CSR issues. We encourage Altena Group to disclose ambition on social return and to set clear objectives for all relevant CSR-issues. Practices focus on safe working conditions, prevention of pollution, environmental impact of services, carbon reduction and employee development. We compliment Altena Group with the implementation of effective CSR management. We encourage Altena Group to also include practices on vitality of employees, and sustainable use of all resources.
- **Code of Conduct:** We encourage Altena Group to develop a company code of conduct.
- **Commitment to CSR:** Altena Group has committed to the template CSR declaration, including commitment to all CSR principles and to progress on material issues. We encourage Altena Group to work on a company specific declaration.

Date of issue: February 07, 2017

(Company CSR information is re-assessed on annual basis).

On behalf of FIRA,



Mrs. J. Chatelain
Lead Assessor FIRA

