

Assurance Statement Altena Group

Altena Group B.V. (further referred to as Altena Group) has commissioned FIRA Sustainability B.V. to provide external assurance on the reliability of its Corporate Social Responsibility information as presented in the FIRA Platform. This statement is issued to Altena Group based on our assessment of the content, including underlying systems and available evidence, as disclosed in the Company Basic CSR Report and CSR Scorecard. This statement is intended for clients and other stakeholders who have a professional interest in Altena Group sustainability performance and opportunities.

The value of FIRA participation is found in transparency on actual CSR performance information as disclosed in the FIRA Platform. Please visit www.fira.nl to request access.

Scope

The scope for this assignment is: Cleaning and maintenance services of installations by Altena Cleaning, Altena Projects and Altena Services, divisions of Altena Group B.V. (chamber of commerce 18123671) based in the Netherlands. Holding firm, Exploitiemaatschappij Altena B.V., and activities of subsidiary Altena Rental B.V. are not in scope.

CSR Report: Basic

Altena Group expresses commitment to the principles of corporate social responsibility, and discloses its ambition on CSR issues as prioritized by FIRA, including management approach, policies, measures and plans.

Methodology & Work Undertaken

FIRA facilitates organizations processing the sustainability information in the FIRA Platform. FIRA ensures that the assessment team possesses the required competencies and adheres to the principles of auditing regarding ethical conduct, professional integrity, and independence. FIRA verifies all claims and information in accordance with the standard particular to the Basic CSR Report (see FIRA Platform Protocol for details). Claims and related information in the FIRA Platform were reviewed based on the evidence made available by Altena Group to FIRA to determine the plausibility of information.

Conclusion

Altena Group reports about initiatives and performance related to sustainability. Based on the work undertaken, we conclude that the claims and information portrayed through its Basic CSR Report in the FIRA Platform are reliable.

Summary FIRA Comments

We compliment Altena Group on initiatives undertaken. Please find a summary of our comments as published in the FIRA Platform below:

- ◉ **Balance & Completeness:** Management approach has been disclosed, we encourage Altena Group to include clear objectives for all relevant CSR issues to monitor progress. We compliment Altena Group with new practices on social return, and health and safety. Other practices focus on prevention of pollution, environmental impact of services, carbon reduction and employee development. We encourage Altena Group to disclose practices other relevant issues such as sustainable use of all resources, ethical behaviour and sustainable procurement.
- ◉ **Code of Conduct:** We encourage Altena Group to develop a company code of conduct.
- ◉ **Commitment to CSR:** Altena Group has committed to the template CSR declaration, including commitment to all CSR principles and to progress on material issues. We encourage Altena Group to work on a company specific declaration.

Date of issue: April 25, 2018

(Company CSR information is re-assessed on annual basis).

On behalf of FIRA,

Mrs. J. Chatelain
Director Reporting and Assurance

